



# ProView Access for Law Schools

## OVERVIEW

Thomson Reuters offers you and your students enterprise-wide library access to Thomson Reuters ProView® eBooks. Students and faculty may access the ProView eBook library via [lawschool.westlaw.com](http://lawschool.westlaw.com).

Students and faculty will have automatic access to ProView via their Westlaw® OnePass account profile. This access includes the ability to use any ProView application for online or offline access to the eBook library. They can also utilize powerful ProView features to create highlights, notes, and bookmarks in the eBooks.



# FREQUENTLY ASKED QUESTIONS

## What devices may I use to access ProView?

Students and faculty may use an iPad®, Android™ tablet, or a computer (via a desktop or laptop application or browser) to access ProView.

## If a faculty member assigns a text available on ProView via TWEN®, can multiple people access it at the same time?

Yes, multiple users can access the same text simultaneously.

## Can students and faculty access ProView materials outside of the library or if working remotely?

Yes. Students and faculty can access ProView from [lawschool.westlaw.com](#), or if they previously downloaded the app. Users will need to sign in using their OnePass account to get personalized access to the ProView library.

## Will other users accessing content be able to see my notes?

No, the notes are tied to your OnePass account. This system provides a secure connection to your personalized information across multiple Thomson Reuters applications, including ProView.

## If I make an annotation or note while accessing ProView from my iPad, will that personalized content only reside on my iPad?

No, your personalized content, including notes and annotations, saves to the cloud and automatically syncs with other devices. If you make a note on your iPad and later log in via your desktop, you will see the same note.

## What happens when a student graduates or if a faculty member leaves the school?

Student access to ProView will terminate in conjunction with the student's Thomson Reuters Practice Ready Plan through the school.

## Will it be difficult to manage updates in a ProView eBook library?

No, content for eBook titles purchased by the school will automatically update as needed via the browser for students, and faculty. Those users who have downloaded content to their personal libraries will be prompted to update their titles the next time their device connects online. A cloud icon in the corner of the title will indicate that an update is available to download.

## What type of content is available on ProView?

ProView eBooks are commonly accessed legal materials such as court rules, treatises and other analytical publications, and topical codes products. A large selection of both jurisdictional and practice area-specific titles is also available.

## What type of training will be available?

Your Academic Account Manager is able to assist with some training and questions. In addition, we will offer on-demand training resources, including user guides and training videos.

## What if we have questions?

Your Thomson Reuters ProView support team is similar to the current team available for Thomson Reuters Westlaw™ or law book questions. We have trained the Customer Technical Support Team to assist with IP access questions. The Reference Attorney Group is available as a resource for search assistance within your eBook library. These groups can be contacted 24 hours a day at **1-800-850-9378**. You can access videos and other resources at [legalsolutions.tr.com/proview](#).

## Can I see a preview of ProView search features and personalization functionality?

Our ProView video provides a brief overview of some of the features and functionality of the ProView application. You can access this video and other resources at [legalsolutions.tr.com/proview](#).

## ADDITIONAL QUESTIONS?

Contact your dedicated Academic Account Manager or visit [legalsolutions.tr.com/proview-elibrary](#).

